



Higgins Lake KOA FUN! PARK
Roscommon, MI 48653
Information: 989.275.8151
Reservations: 800.562.3351
E-mail: higginslakekoa@gmail.com
Website: www.koafunpark.com

Frequently Asked Questions (FAQ)

1. Are you on the lake?

We are approximately one mile from a public swimming beach on the north end of Higgins Lake. It is roughly a five minute drive from our campground. You can also walk or bike to the lake. There you will find a children's playground, bathroom facilities, picnic tables and a gazebo.

2. Do you have boat rentals?

We do not have boat rentals here at the campground; however, there are several businesses nearby that rent boats, canoes, etc. Just ask in the office; we'd be glad to direct you to one.

3. May I bring my own firewood?

In an effort to protect our trees from insect destruction, here at Higgins Lake KOA we do not permit guests to bring their own firewood. We also do not permit collection of any wood, dead or alive, from within our forests. Firewood is provided for a reasonable cost at the campground store.

4. What is your reservation/cancellation policy?

A registration fee for your first night will be charged to your credit card when you make your reservation. You can make online reservations 24/7 through koa.com. You'll receive a confirmation from the campground.

Need to Cancel? Please call (800) 562-3351 before these deadlines to receive your deposit refund, minus a \$10 cancellation fee:

- **RV/Tent Sites: 48 hours** Notify KOA by 4 p.m. two days before your scheduled arrival.
- **Kamping Kabins & KOA Specialty Lodgings: 7 days** Please notify KOA one week before your arrival.

Reservations made after these deadlines require nonrefundable deposits. Cancellations made after deadlines will result in forfeiture of all deposits.

Holidays and special events may have different deposit and cancellation requirements. Special conditions may apply during high-demand times for some Cottages/Lodges and other KOA Specialty Lodgings. Please check with the specific campground.

5. Do you accept personal checks?

We cannot accept personal checks. We accept traveler's checks and all major credit cards.

6. What is your check in/out times?

Campsites - Check in is at 1:00 p.m. If you desire additional time, we may be able to accommodate (fees apply) depending on availability. Check at the Office, please. Check out time is 12:00 p.m. (noon).

Lodging - Check in is at 2:00 p.m. If you desire additional time, we may be able to accommodate (fees apply) depending on availability. Check at the Office, please. Check out time is 11:00 a.m.

7. Do you have a quiet time?

11:00 p.m. -- 8:00 a.m. All campers should return to their site by 11:00 p.m. All daily visitors/guests are required to leave by 10:30 p.m.

8. Do you allow pets?

We love them when leashed and picked up after! They must be accompanied by their master when outside. Pets cannot disturb others, so please control their barking or meowing accordingly! No aggressive dogs allowed.

9. Do you allow visitors?

Facilities in this campground are for use by registered guests only. Visitors are required to register and pay day-use fees at the Office before entering the campground. All visitors must leave the campground by 10:30 p.m., unless registered as an overnight guest. Please register overnight guests by 8:00 p.m. in the Office.

10. What camping equipment is allowed per site?

We allow only one RV and one vehicle per site. A small "pup" tent is allowed for immediate family currently living in the registered guest's home. Maximum limit of people per site applies.

11. What are the policies surrounding use of the campground's "FUN!" activities?

Playgrounds, bouncy houses, rock wall, fun bikes, etc. are provided at your own risk. We strive hard to follow strict safety guidelines but due to the outdoor rugged nature of camping, we ask that you inspect all equipment and activities for safety. Please report any concerns to the Office. The activities require staff monitoring when in use. Please do not play on or near equipment after dark or when un-staffed for your and others safety. Certain activities require arm bands and/or releases signed by parent or guardian prior to participation. See the Office for schedules and details. All playgrounds close at sunset.

12. Where do I place my garbage?

Please place garbage in the dumpster across from the bathhouse.

13. Is there a speed limit in the campground?

Yes. The speed limit is 5 mph. Please protect our children! Drive slowly and watch for kids on bikes. No bicycle riding after dark. Motorized vehicles must be insured and operated by licensed drivers only.

14. May I bring my all terrain vehicle (ATV)?

Yes. The county has approved the careful riding of ATVs on the highway shoulders in order to get to the ATV trails.